

4. Quality Policy

Workplace Access and Safety is committed to managing the quality of its service to ensure its customer requirements are met at all times and where possible exceed their expectations by providing an outstanding service.

Workplace Access and Safety will manage the quality of its services through the following:

- Establish Quality targets and objectives and review and monitor progress towards achieving them;
- Continuously improve the effectiveness and performance of our Quality Management System and work practices;
- Comply with relevant statutory obligations and standards as well as the requirements of ISO9001 Standard;
- Provide a workplace that is stimulating, rewarding and strives to meet the technical and professional aspirations of employees;
- Understand and conform to all client requirements by thorough planning and documentation of work prior to execution;
- Produce and supply clients with products and services that are fit for their intended purpose and conform to the relevant and previously agreed specifications or contractual requirements;
- Adopt and maintain calibrated, accurate and reliable measurement, recording and analysis instrumentation and provide staff with appropriate training in its use and care;
- Identify, report, investigate and resolve all non-conformances and take action to prevent recurrence;
- Review our Quality Policy periodically to ensure it remains relevant to our work activities.

Approved by Carl Sachs
Managing Director